**Statement to The Old Dispensary and The Quarter Jack Surgery patients on a planned merger**

In preparation for the merger of the two practices, the GP Partners at The Quarter Jack Surgery purchased the Old Dispensary building to work in partnership with and continue to deliver care from the site. Two experienced GPs (Dr Kyle Gallimore & Dr Louise Logan) have been recruited, and Dr Melanie Graeme-Barber who is well established at the Old Dispensary will continue to be one of our GPs. We have recruited an extra advanced nurse practitioner (ANP), two practice nurses with chronic disease experience and a health care assistant.

At present, this clinical team have been seeing patients at both The Old Dispensary and The Quarter Jack Surgery (QJS) sites ensuring adequate appointments to meet the needs of acute and chronic care (including reviews for patients with chronic conditions) while preserving effective quality care.

From **10 July 2023** both sites will merge offering general practice appointments for patients registered at both sites, led by GPs and ANPs. This will include practice nurse clinics (vaccinations, wound dressings, ECGs, bloods pressure monitoring), chronic condition clinics including cardiac (heart), respiratory (asthma and COPD), women’s health, diabetes and a phlebotomy (bloods) service.

Your appointments may be offered at either The Old Dispensary or QJS sites but when making appointments you will be informed which one to attend. The sites are a 10 minute walk apart. You will find the same familiar and friendly faces at both receptions.

All patients will benefit from care provided from our Wimborne & Ferndown Primary Care Network (PCN) team that includes musculoskeletal specialists, community pharmacists, mental health nurses, paramedics, and social prescribers.

Patients at both surgeries will be familiar with a ‘personal list’ system of care, where each patient is assigned a named specific GP. We strongly believe this enhances the patient-doctor relationship and provides continuity of care which has proven health benefits.

Patients at The Old Dispensary will be notified of their new allocated GP by text or letter soon. Patients should continue to access medical services and prescriptions through their familiar channels - by telephone, eConsult or our websites. The teams at The Old Dispensary or QJS will direct patients to the most appropriate service, which could be at either site.

We are sympathetic that changes relating to healthcare can be concerning. Our two practices working in partnership can enhance the care provided and secure that health care for the foreseeable future for patients in Wimborne.

Key changes and benefits resulting from our merger:

* On 10July 2023 The Old Dispensary and the Quarter Jack Surgery will be functionally merging.
* Patients should continue to contact their surgeries in the usual manner
* The clinical team consists of 11 GPs, 11 nurses/health care assistants, 5 Advanced Nurse Practitioners. Biographies are available on the QJS website
* Each week there will be up to 1,130 GP and ANP appointments, 480 practice nurse and HCA appointments, and 200 phlebotomy appointments
* There will be up to 20 chronic condition clinics per week (cardiac, respiratory, diabetes, frailty)
* Patients will benefit from a recently expanded Primary Care Network (PCN) clinical team including paramedics, pharmacists, mental health nurses and musculoskeletal specialists
* The Old Dispensary patients will be allocated a named GP by text or letter shortly
* Patients may be requested to attend either site for their appointments

Please have a look at our websites at [www.quarterjacksurgery.co.uk](http://www.quarterjacksurgery.co.uk) and [www.theolddispensary.co.uk](http://www.theolddispensary.co.uk/)

We also have a QJS Facebook site - please follow this to keep up to date with any updates. [www.facebook.com/profile.php?id=100057343094929](http://www.facebook.com/profile.php?id=100057343094929)

Dr Rene Skule and GP partners at The Old Dispensary and The Quarter Jack Surgery – 19 June 2023