

Bournemouth and Poole NHS
Primary Care Trust

EAST DORSET AUDIOLOGY SERVICE
11 Shelley Road, Boscombe, Bournemouth, BH1 4JQ
Telephone: 01202 443844
Minicom/Fax: 01202 304020

How to get New Batteries and Repairs

BATTERIES

Old batteries may be exchanged for new ones at various Health Centres, GP Surgeries, Boscombe Clinic (Audiology Service), or Poole Hospital (Red Clinic). This can be done by yourself or a relative or friend. See full list for more information.

When you require new batteries always bring your **Hearing Aid Record Book** with you.

If you cannot get into a centre for batteries you may request them by post from Audiology at the Boscombe Clinic. The address is shown at the top of this page. Please enclose your record book and a 50p stamp for each pack of replacement batteries to cover postage.

HEARING AID REPAIRS

If your hearing aid breaks or you need attention you may see an audiologist during one of our repair sessions. We run an open repair session at our Boscombe Clinic during the times below. Please do not come outside these times as there will be no one available to see you. No appointment is necessary for these sessions but it is on a first come first served basis. They can get quite busy, so please be prepared to wait.

MAIN CENTRE – BOSCOMBE CLINIC

Open Monday to Friday – 9.00 am until 4.30 pm – No appointment necessary.

Please ensure you arrive at least ½ hour before the end of the session.

We also run booked repair appointments at our Outstation Clinics. See below for the address details of our Clinics. Please call our Boscombe Headquarters to book an appointment at an Outstation on 01202 443844.

OUTSTATIONS – BOOKED APPOINTMENTS ONLY

Audiology Dept Red Clinic Poole General Hospital Longfleet Road Poole BH15 2HB	Audiology Dept Private Clinic Entrance Helia House 248 Lymington Road Highcliffe BH23 5ET	Audiology Dept Upton Health Centre Upton Cross Blandford Road North Upton Poole BH16 5PW
Audiology Dept Victoria Hospital Wimborne BH21 1ER	Audiology Dept Swanage Hospital Swanage BH19 2ES	Audiology Dept Wareham Hospital Stretche Road Wareham BH20 4QQ
Audiology Dept St Leonards Hospital Ringwood BH24 8RR	Poole Medical Centre 7 Poole Road Bournemouth BH2 5QR	